

# **Consumer Assistance Program (CAP) Link Update**

PUBLISHING & ONLINE INFORMATION BRANCH • COMMUNICATION PROGRAMS DIVISION • © 2018 STATE OF CALIFORNIA, DEPARTMENT OF MOTOR VEHICLES. ALL RIGHTS RESERVED.

**Issue Date: June 6, 2018**

## **New Information**

The Bureau of Automotive Repair (BAR) website was updated and requires the Consumer Assistance Program (CAP) link to be changed.

## **Procedures**

Direct customers with questions about CAP to the *Consumer* tab on the BAR website at [www.bar.ca.gov](http://www.bar.ca.gov).

## **Background**

The CAP link in the VR 2011-01 and VIN 2011-01 Consumer Assistance Program (CAP) Change memos lead to an error page on the BAR website. The link may have been removed, renamed, or made temporarily unavailable. BAR has requested that the link be updated.

## **Distribution**

Notification that this memo is available online at [www.dmv.ca.gov](http://www.dmv.ca.gov) under Publications was made via California DMV's Automated Email Alert System in June 2018.

## **Reference**

VIN 2011-01 Consumer Assistance Program (CAP) Change

## **Contact**

Call the DMV Customer Communications Section at (916) 657-6560 for further clarification of this memo.