

Disabled Person Placard Program Updates

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2025 Disabled Person Placard (DPP) Renewal

In December 2024, the Department of Motor Vehicles (DMV) mailed approximately 260,000 DPP renewal notices for the 2025–2027 renewal cycle. DPP Renewal notices are mailed out to permanent placard holders six years after initial placard issuance and every six years (third renewal cycle) thereafter. A signed attestation must be received by DMV before the permanent placard can be renewed. Customers who do **not** have a DPP Renewal Notice can use the Application for Permanent Disabled Person (DP) Placard Renewal (REG 195 A) form to complete the attestation. Refer to ADM 2024–09 Clarification of REG 195 A and REG 156 for DP Placard Renewals.

In January 2025, DMV began issuing and mailing the 2027 permanent placards. Customers who are **not** required to attest this renewal cycle, approximately 2.5 million, will be renewed automatically and issued new placards by mail. Permanent placard holders who are required to attest will have four options to submit the required certification: Online, Mail, Field Office or Auto Club. DMV is encouraging placard holders to use the convenient online option. Placard holders who respond to the renewal notice online or by mail before April 30, 2025, will receive their new placard in the mail before their current placard expires in June 2025. Renewals received after April 30, 2025, will be processed as received. Electronic message reminders of the upcoming DPP renewal will be sent to customers who have provided an email address to DMV.

New DPP Configuration

As of January 2025, DPPs will contain the following new configuration:

- Alpha in the 1st position
- Numbers in the 2nd through the 6th position
- Alpha in the 7th position

The placard configuration inventory type code (ITC) will be 267 and the file code will be S. The series of permanent placards with the new configuration sequences are: F00000A–G99999P.

The chart below indicates the positioning for the current placard configuration (260) and the new placard configuration (267):

Item Code	File Code	Inventory Description	Configuration/Character/Position (N= Numeric, A= Alpha)						
			1 st	2 nd	3 rd	4 th	5 th	6 th	7 th
260	S	Permanent Disabled Person Placard	A	N	N	N	N	N	N
267	S	Permanent Disabled Person Placard	A	N	N	N	N	N	A

New Placard Design

In January 2025, DMV issued a new permanent DPP design that displays a quick response (QR) code, which allows law enforcement to quickly confirm the validity of the placard. The QR code can be scanned and will display the following view options: Desktop, Mobile, and/or Tablet.

The URL (<https://virtual.dmv.ca.gov/dpp-status/?dppid=xxxxxxx>) embedded in the QR code will connect to DMV's DPP system. The "xxxxxxx" at the end of the URL is the customer's placard number. Additionally, the URL will have four statuses based on the placard record:

- Active
- Inactive
- Error - Placard not found
- Error - System Issue

New Policy

Pursuant to a review by Legal Affairs Division (LAD), it was determined that non-physical, mental, and developmental disabilities, such as autism or post-traumatic stress disorder (PTSD), may substantially impair or interfere with mobility and are eligible for a DPP. However, these disabilities require the medical provider to certify the disability substantially impairs or interferes with mobility.

Descriptions that only contain abbreviations (such as, R60.9) or only list symptoms (such as, trouble walking) require further explanation.

Examples of acceptable descriptions include, but are not limited to:

- Parkinson's disease
- Arthritis of ankle and foot
- Congestive heart failure
- Diabetes mellitus with peripheral vascular disease
- Autism
- PTSD

Examples of unacceptable descriptions include but are not limited to:

- Trouble walking
- Back pain
- Weakness
- Simply an abbreviation such as R60.9

If the medical provider does **not** provide the required information on the form submitted to DMV as stated in *Vehicle Code* §5007, then return the application to the customer and inform them of the requirements. The medical provider who signs a DPP medical certification **must** retain information sufficient to substantiate that certification and, upon request of DMV, make that information available for inspection by the Medical Board of California or the appropriate regulatory board.

Background

To enhance DPP functionality and reduce potential for fraud, DMV continues to expand and improve our digital service channels. These elements will help expand and prioritize our customers by working with law enforcement and medical partners to ensure safety and accurate data verification.

References

Senate Bill 611, Chapter 485

Assembly Bills 1882, 2158, & 2289

Vehicle Code §§295.5, 5007(c)(1), 2511.55(b)(1), & 25511.55(b)(2)

Distribution

Notification of this memo (available at **dmv.ca.gov** under Vehicle Industry Services) was made via the California DMV Automated Email Alert System in **March 2025** to:

- Dealers
- Registration Services

Contact

Direct questions related to this memo to DMV Customer Care at (916) 657-6567.

Attachment

Attachment

REMOVE FROM MIRROR BEFORE DRIVING VEHICLE

CALIFORNIA

CA DMV - DPP 2027
CALPIA - QR V2



"WARNING: The illegal use of a disabled parking placard could result in a maximum fine of \$4,200."

DISABLED PERSON

PARKING PLACARD

**EXPIRES
JUNE 30
2027**



X 40004 X

If found or if the placard holder is deceased, return to:
DMV
PO Box 942869 M/S C271
Sacramento, CA 94269-0001

REMOVE FROM MIRROR BEFORE DRIVING VEHICLE

CALIFORNIA

CA DMV - DPP 2027
CALPIA - QR V2



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X 40004 X

PURCHASE OF FUEL (Business & Professions Code 13660)
State law requires service stations to refuel a disabled person's vehicle at self-service rates, except at service facilities with only one employee on duty.