

Industry Business Centers (IBCs) Walk-In Option

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Effective Date: Immediately

New Policy

The OLIN 2020-12 IBCs Reintroduce Walk-In Option memo is now obsolete.

Background

OLIN 2020-12 was released to inform customers about limited services being offered due to COVID-19. The service limitations pertaining to certain transaction types no longer apply. Additionally, several services are now available online through the Virtual Field Office (VFO), including posting fees for vehicle registration, junking vehicles, and completing a new report of sale for trailers and off-highway vehicles. Customers are encouraged to contact their local IBC if they have any questions about walk-in services.

Reference

OLIN 2020-12 IBCs Reintroduce Walk-In Option

Distribution

Notification of this memo (available at **dmv.ca.gov** under Vehicle Industry Services) was sent through the California DMV Automated Email Alert System in February 2025 to:

- Dealers
- Registration Services