

Violator Point Removal for TVS Completion

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New Information

California traffic violator schools (TVSs) will notify commercial license holders who complete TVS for a non-commercial traffic offense to contact the Department of Motor Vehicles (DMV) Mandatory Actions Unit (MAU) to request the violation point removed from the conviction.

Procedures

TVSs will direct drivers to contact the DMV MAU unit by:

- Email at **dmvcdltvs@dmv.ca.gov**. Include proof of completion certificate, driver's license/identification (DL/ID) number, and a contact phone number.
- Phone to request removal of the citation violation point from the conviction upon TVS completion at (916) 657-6525.

NOTE: According to the *Federal Motor Carrier Safety Regulations* §384.226, the violation **must** remain on the driver's record.

Background

California courts permit commercial license holders to attend TVS if they receive a citation while driving a non-commercial vehicle. The citation will still appear on the driver's record and be disclosed to insurers for underwriting and rating purposes; however, the citation point count will not be used to determine if a driver is presumed to be a negligent motor vehicle operator.

Previously, TVSs instructed commercial license holders who completed TVS for non-commercial traffic offenses to contact the DMV Driver Safety Services Unit to have the citation point removed from the conviction.

Reference

Federal Motor Carrier Safety Regulations §384.226

Distribution

Notification of this memo (available at **dmv.ca.gov** under Vehicle Industry Services) was sent through the California DMV Automated Email Alert System in March 2025 to:

- Traffic Violator Schools

Contact

Direct questions related to this memo to DMV MAU at (916) 657-6525.